
Rules of reservation

Reservations for bicycles, e-bikes, prams, child seats, helmets (here in after referred to as bicycles) can be made via the website www.huranakolo.cz using the Rezervator application. Bikes and accessories can be rented/leased day before day of rent. The minimum rental period is one calendar day. The reservation created in this way is binding.

After sending and subsequent confirmation of the reservation, a contractual relationship is established between the lessor and the lessee. The lessee will be asked to pay the reservation fee (100% of the rent) by non-cash payment to the lessor's account no later than 12 hours after confirmation of the reservation.

The lessee is entitled to cancel the reservation before the start of the lease, even without giving a reason. In such case, the lessor is entitled to charge the lessee a cancellation fee, the amount of which will be calculated from the paid reservation fee while the rate of the cancellation fee will be determined as follows:

- Free cancellation is possible 3 days before the start of the bike rental*
- In case of later cancellation 100% of the reservation fee will be charged*

The Lessee is obliged (unless otherwise agreed in advance) to pick up the reserved bikes on the specified day between 9 am and 11 am at the address K Lesíku 815, Valtice 691 42. If he does not do so, his reservation will be automatically canceled in full. The lessee is not entitled to a refund of the reservation fee.

The lessee is obliged to get acquainted with the Rental Rules.

Rental of child seats and trolleys please consult in advance.

Bicycle transport must be arranged in advance. Bicycle transport is charged according to the current price list. Payment can be made on site in cash or by cashless payment.

When issuing bikes between 9 am and 11 am, clients with reservations will be given priority to other clients.

In exceptional cases, the lessor reserves the right to change the reservation. Such a case may be, for example, an interruption in the supply of electricity. energy, damage or theft of the bike to the previous client, etc.

The lessor declares that all bikes are regularly serviced and maintained.

RENTAL RULES of Bicycle rental in VALTICE K Lesíku 815, Valtice 691 42.

Rental of e-bikes, bicycles (here in after referred to as bicycles), pram, child seats, helmets (here in after referred to as accessories) is possible only upon presentation of two personal documents with a photo of the lessee, when one of these documents will be a valid ID card. Furthermore, by depositing a deposit in the appropriate amount and signing a lease/rent.

Only a fully independent person over the age of 18 can be a lessee. Persons under the age of 18 can rent a bike only in the presence and consent of a legal representative or a close adult. The lessor is entitled to refuse to rent the bike and accessories to people under the influence of alcohol or drugs. In this case, the lessee is not entitled to a refund of the reservation fee.

Before paying the deposit and rent, the lessor will show the lessee the use of the bike, service, basic maintenance, charging of the e-bike. The lessee must test the bike and is obliged to verify the technical condition of the bike. If any damage and defect is found he or she must immediately inform the lessor of this fact. The lessor is obliged to eliminate this defect and hand over the bike to the lessee to use without any defects.

At the moment of signing the contract, all responsibility for the rented bike or accessories goes to the lessee, until it is returned to the lessor.

Riding a rented bike (use of the item) is at the lessee's own risk. The lessor will not be liable for damages caused by the lessee or other movable or immovable objects, third parties or health of the lessee for the entire period of the rent.

The lessee is obliged to use for cycling only roads intended for cyclists or other paved roads that do not endanger the health of the lessee or the technical condition of the bicycle.

The lessee assumes responsibility for all rented bikes, incl. accessories specified in the lease agreement signed by him.

Transport of bicycles by the lessee is allowed only on a vehicle with a bicycle carrier and with the permission of the lessor. Transporting of bicycles in any other way is strictly prohibited. In case of violation of this prohibition, the lessee will be fined CZK 1,000, which will be deducted from the deposit.

The lessee is obliged to return all rented items at the specified time, at the specified place in the condition in which they were rented taking into account normal wear and tear. When returning the item in perfect condition, the lessee will be refunded the deposit in full against the signature of the return.

The lessee expressly agrees that the lessor is entitled to use the deposit against all its receivables from the lessee arising in connection with the use of the rented object.

In case of the lessee's delay in returning the object of the lease, the lessor is entitled to charge the lessee an increased rent. Bicycles in the amount of CZK 100 for each started hour and for e-bikes CZK 250 for

each started hour. In case of delay longer than 3 days, a criminal complaint will be filed. The lessee is obliged to pay the lessor a rent for the entire period of delay.

The lessee is obliged to return all rented items free of major impurities/ dirt. In the event of non-compliance with this obligation, the lessor reserves the right to deduct the amount from the deposit in the amount of CZK 100 for cleaning one wheel for prams, CZK 200 for cleaning one wheelchair.

In the case of early return of the item, the tenant is not entitled to a refund of part of the rent.

In case of any damage of the bike, further cycling is prohibited to prevent further possible damage.

If there is any damage of the bike by the lessee, he or she is obliged to inform the lessor immediately. The lessee is obliged to pay the incurred damage to the lessor in full. The amount of damage will be documented by the lessor in the form of an invoice with a schedule of work and materials. The deposit, which was collected when signing the contract, can be included in the compensation.

In the event of damage of the bike by the lessee, which will require repair by a specialist the lessee will be charged 100% of the rent for each calendar day until the repair is possible until the bike is operational again.

In the event that the lessee damages the bike in the field in such way that it becomes immovable, he is obliged to transport the bike at his own expense to the place of delivery. The lessee may use the Service of Vehicle service offered by the Lessor. The lessee is not entitled to the service, it is possible to set it up in the agreement with the lessor and is charged according to the current price list.

In case of loss or theft of the bike or accessories, the lessee is obliged to immediately inform the lessor of this fact. The lessee is obliged to pay the lessor its full purchase price.

The lessee acknowledges that the bikes are not insured against damage and theft. The lessor recommends the tenant to have adequate insurance.

Prices are governed by the valid price list posted in the landlord's premises and also on the rental website www.huranakolo.cz

Bikes and accessories can be rented/leased at K Lesíku 815, Valtice 691 42.

Operating hours vary during the calendar year. The current opening hours are listed on the website www.huranakolo.cz

prior arrangement, bicycles can be rented / returned outside opening hours.

The Czech Trade Inspection Authority, with its registered office at Štěpánská 567/15, 120 00 Prague 2, IČ: 000 20 869, Internet address: <https://adr.coi.cz/cs>, is responsible for out-of-court settlement of consumer disputes arising from the purchase contract. The online dispute resolution platform at <http://ec.europa.eu/consumers/odr> can be used to resolve disputes between the seller and the buyer under the purchase agreement.

European Consumer Center Czech Republic, with its registered office at Štěpánská 567/15, 120 00 Prague 2, Internet address: <http://www.evropskyspotrebitel.cz> is a contact point pursuant to Regulation (EU) No. 524/2013 of the European Parliament and of the Council of 21 May 2013 on online dispute resolution and amending Regulation (EC) No 2006/2004 and Directive 2009/22 / EC (Online Consumer Dispute Resolution Regulation).

The seller is entitled to sell goods on the basis of a trade license. The trade license control is performed by the relevant trade licensing office within its competence. The Czech Trade Inspection Authority, to a limited extent, supervises compliance with Act No. 634/1992 Coll., On Consumer Protection. "

